

Softphone



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What is a softphone?

A softphone is an application installed on a PC, laptop or mobile phone that allows you to make and receive calls via your business.

The Xelion softphone is a user-friendly application that functions much the same way a regular phone would, including presenting your business number, answering calls within hunt groups, transferring calls, and conferencing.

How does it work?

The softphone is a direct user interface into the Xelion platform, with all data stored in the cloud and nothing being held locally on the device.

The softphone offers all the traditional telephony functions users expect alongside the latest unified communication features, including presence, instant messaging, global address books, call recording, wallboards, hunt group management and much more.

This feature can be used via the desktop application to unlock true flexibility, it can also be used via the mobile application whilst on the move.



Why use Xelion?

Xelion's softphone is a versatile communication endpoint designed to be the central hub for all business communications. Thousands of business customers use the Xelion softphone every working day.

The application is simple to use, rich in features, and replaces the need for customers to have multiple tools and portals to manage their business communications.

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