

# Phonelines



holbrook  
telecom limited

## What is a personal phoneline?

A personal phoneline controls where and how calls are routed when a colleague or external party calls an extension or direct number.

## How does it work?

Xelion gives each user the ability to manage their own phoneline through a single interface on the desktop and mobile apps. Calls can be routed to the devices or apps of your choice with overflow and voicemail options incorporated as standard, meaning you are always in control. The phoneline settings allow users to update their status, listen to voicemails, change their greeting, and redirect phone calls through the phoneline settings in your softphone.

## Why Xelion?

Have you ever found yourself leaving the office and forgetting to log out of a phone or hunt group, or change your status and switch to call forwarding?

Xelion gives each user the power to manage their status whilst on the move. You no longer need to rely on your IT department or telecoms supplier to change your personal phoneline or settings. Xelion makes working easy and takes away any worry about unnecessary disruption.



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